

Gorilla Circus Terms & Conditions

Children aged 8+ are welcome at Gorilla Circus. All children must have already had their 8th birthday before they attend a class.

Students under 16 need to be supervised by an adult for the duration of the class.

On the day

- You should wear comfortable sports clothing that you can move around in, with leggings or trousers that go over your knees. No shoes needed and no jeans please.
- It is the student's responsibility to arrive at the location listed on the Gorilla Circus website and to leave adequate time for their journey. Gorilla Circus cannot accept any liability for information from third party sources. Maps of our locations can be found on our [website](#).
- All classes start promptly at the times listed. Latecomers may not be allowed to join the class.
- Students will need to sign a disclaimer before they participate in any class. A copy of the disclaimer can be viewed [here](#).
- All decisions regarding the running or cancellation of any class are at the absolute discretion of Gorilla Circus whose decision shall be final.

Cancellation Policy

- Cancellations are only permitted with 7 days notice. No cancellation fee applies for cancellations made 7 or more days in advance.
- No refund will be provided for cancellations made less than 7 days in advance or in case of no-show.
- The student may transfer the booking to a different date at any time up to 72 hours prior to the class start date by contacting info@gorillacircus.com.
- Students are able to independently transfer the booking to another person. The Facebook Group 'Gorilla Circus Student Notice Board' is useful for doing this.
- Refunds will only be offered if Gorilla Circus has cancelled a class time and cannot offer a replacement. The replacement might be class at a lower level than originally booked.
- All refunds are at the discretion of Gorilla Circus.

Adverse Weather Policy

- All outdoor classes are weather dependent. Gorilla Circus will attempt to notify students of any class cancellations at least an hour before the class start time. It is the student's responsibility to rebook their class before the end of the outdoor season, no refunds can be offered if the student fails to rebook within this time.
- If weather conditions stop a class continuing less than 30mins into a class, the students will be able to rebook. It is the student's responsibility to rebook their class before the end of the outdoor season, no refunds can be offered if the student fails to rebook within this time.
- If weather conditions stop a class continuing up to 1 hour into a class, students will be entitled to a 50% discount on their next booking.

Courses

- Course bookings can only be changed with 7 days' notice from the first date of the course.
- Individual classes within courses cannot be exchanged or rescheduled.

Private/Group Bookings

- Payments taken for private bookings are only refundable if Gorilla Circus cancels the booking and cannot offer a replacement.
- Private bookings are only allowed with the prior knowledge and consent of Gorilla Circus. Any private group may book up to 8 spaces in a public class, attempts to book out entire public classes as private bookings without the knowledge and consent of Gorilla Circus may result in additional charges or the cancellation of the class.